

KEY FACTS STATEMENT FOREIGN CURRENCY EXCHANGE

This Key Fact Statement provides you with key service features, fees and charges for Foreign Currency Exchange service provided by LuLu Exchange.

Foreign Currency Exchange service allows you to:

- Purchase Foreign Currency
- Sell Foreign Currency

FOREIGN CURRENCY PURCHASE / SELL	
Popular Currencies	Dealing with more than 80 currencies from around the world
Payment Mode	Cash
Service Charge	<p>AED 3.00 (Excluding VAT) for amounts less than AED 20,000 or equivalent currency.</p> <p>AED 5.00 (Excluding VAT) for amounts more than AED 20,000 or equivalent currency.</p> <p>Airport branches will impose a minimum charge of AED 5.00 and 2% of the principal amount, whichever is higher.</p>



WARNING!

Foreign Currency exchange rates published on the website are for indicative purposes. For accurate rates kindly contact our nearest branch.



WARNING!

Foreign Currency exchange rates are influenced by market conditions, geopolitical events, and economic factors.



WARNING!

Buying & selling of currencies at LuLu Exchange depends on the demand & supply.

**WARNING!**

Cancellation of currencies bought & sold can't be allowed, but instead a reverse transaction can be performed at the prevailing market rate.

**WARNING!**

Kindly count and verify the cash before leaving the counter. LuLu International Exchange LLC and/or its employees will not be held responsible for any discrepancies thereafter.

**WARNING!**

LuLu International Exchange LLC reserves the right to recover any amount, paid in excess to the customer due to errors or omissions.

**WARNING!**

Please ensure to obtain a receipt for every transaction or else the transaction is not valid.

**WARNING!**

Customer acknowledge and agree that the provision of the services shall be at LuLu Exchange's discretion and subject to all applicable terms and conditions, which may be revised from time to time

**WARNING!**

LuLu International Exchange LLC reserves the right to refuse services to a customer if the customer does not comply with the required procedures, or if the provided information or data is incorrect, or if it contravenes the laws applicable in the UAE.

This Key statement is presented to the Customer at the time of registration. By signing the receipt at the counter, the Customer acknowledges the receipt of and understanding of this Key Fact Statement. Further acknowledge that he/she has an understanding of the product/ service features, pricing, benefits, risks, warnings, fees and Consumer's rights and obligations as detailed in the Key Fact Statement.